



## Patient FAQs

### **What is reprogramming and how is this organised?**

Your Nevro Representative will program three (3) initial settings into your Spinal Cord Stimulator (SCS) to test once you have been implanted. If these programs do not provide adequate pain relief, you can meet with your Nevro Representative in the doctors clinic for optimization of your programming. To organise another reprogramming session, you can contact your Nevro Representative on 0488 845 285.

### **What medical scans or medical procedures can I have with my Spinal Cord Stimulator (SCS)?**

If you are due to have any medical scans or procedures, you must tell your physicians and nurses that you have a Nevro SCS implanted in your body. You should also let your Nevro Representative know ahead of any medical procedure, so that they can advise what to do with your device.

There are certain precautions you need to take with a SCS implant before having medical procedures. For more detailed information, please refer your Patient Manual (p12-15). [www.nevro.com/manuals](http://www.nevro.com/manuals)

### **Who should my physician contact if they need more information before my medical procedure?**

Your physician can contact your Nevro Representative on 0488 845 285.

Alternatively, your physician can access our Physician Manual on [www.nevro.com/physicianmanuals](http://www.nevro.com/physicianmanuals) which has detailed instruction on pre-procedure precautions.

### **What do I do when I travel through airport?**

If you must pass through a security gate, tell the personnel that you have an implanted medical device and show them your patient ID card. They may be able to help you get through the checkpoint without going through the scanner – the personnel will then use a security wand. If it is not possible to walk around the scanner, you may be able to pass through the scanner or detector by turning the device OFF and moving through the scanner as quickly as possible. You can then resume therapy after the security check.

### **What to do if any of the equipment associated with device stops working?**

If any of your Nevro equipment stops working or you have any questions, please reach out to your Nevro Representative on 0488 845 285.

### **Where can a patient learn more about the device?**

You can learn more about Nevro HF10 Spinal Cord Stimulation by visiting <http://www.hf10.com/>. Alternatively, you can request patient information brochures from your physicians office.